

REAL ORDER INFECTIOUS DISEASE POLICY

The health and safety of our customers, employees, and the public are a priority of Real Order. We will follow the CDC, state and local health department guidelines, as it relates to the workplace and home, including COVID-19 prevention and containment. These best practices were established to supplement the CDC guidelines.

Our procedures if an employee shows symptoms or is sick:

Employees are required to take their temperature before arriving at the job site

Employees with a fever above 99.5 must stay home

If an employee has a fever above 99.5, they are requested to get tested for Coronavirus

If an employee has symptoms of respiratory illness (such as coughing and fever), they will not come to work until they no longer have such symptoms, regardless of cause, and are free of a fever for at least 24 hours

If an employee has been in an area with someone who has the Coronavirus, they may not return to work for 15 days from the last interaction

If an employee is on the job and either arrives with symptoms or become sick during the day, they will return home

Best practices we follow on the job:

Frequently wash hands with soap and water for at least 20 seconds

Clean hands often with a hand sanitizer that has at least 60 - 95% alcohol

Wash hands or use hand sanitizer upon arrival at client's home, community or workplace

Wash hands or use hand sanitizer when leaving client's home or workplace

Wipe down any areas that are commonly and frequently touched such as light switches, doorknobs and faucet handles when leaving the client's home or workplace

Maintain a distance of at least 6 feet from other employees and client

Wear a cloth face covering to cover nose and mouth in a community setting

Plan bathroom breaks before and after site visits to limit use of client's bathroom

Wash and dry face covering and clothes after use on the highest allowable setting

Any contractor working in the client's home should follow these guidelines

Client expectations to ensure the safety of Real Order employees:

Client must disclose if they are COVID-19 positive, have been in contact with someone who is positive, or are living with someone exhibiting symptoms of COVID-19

Maintain a distance of at least 6 feet from the service provider

Wear a cloth face covering to cover nose and mouth in a community setting

Wash hands or use hand sanitizer frequently

Prior to Real Order's arrival, wipe down any areas commonly and frequently touched such as light switches, doorknobs and faucet handles.

Have Real Order employees use a separate bathroom from client whenever possible

When possible, remain in another room or be out of the home while services are being performed